

September 14, 2006

Butcher Air Conditioning
Attn: Manager
101 Boyce St.
Broussard, LA 70518

Gentlemen:

Recently we had Butcher come out to our home to replace both A/C units.

Joe and his crew installed the small unit upstairs; and Chris and his crew installed the large unit downstairs. It took two complete days for these installations.

My wife and I just wanted to express our satisfaction with both crews in that they were very polite, courteous, and extremely neat in these installations; they worked very hard and completed their jobs without interruptions.

Our home is very cool now and we sincerely appreciate your product and service; your sales person was also very knowledgeable and concerned about satisfying his customers, seeing that the job was completed to our satisfaction.

Naturally, we have passed along our satisfaction to our neighbors and friends.

PCP,JR/hs