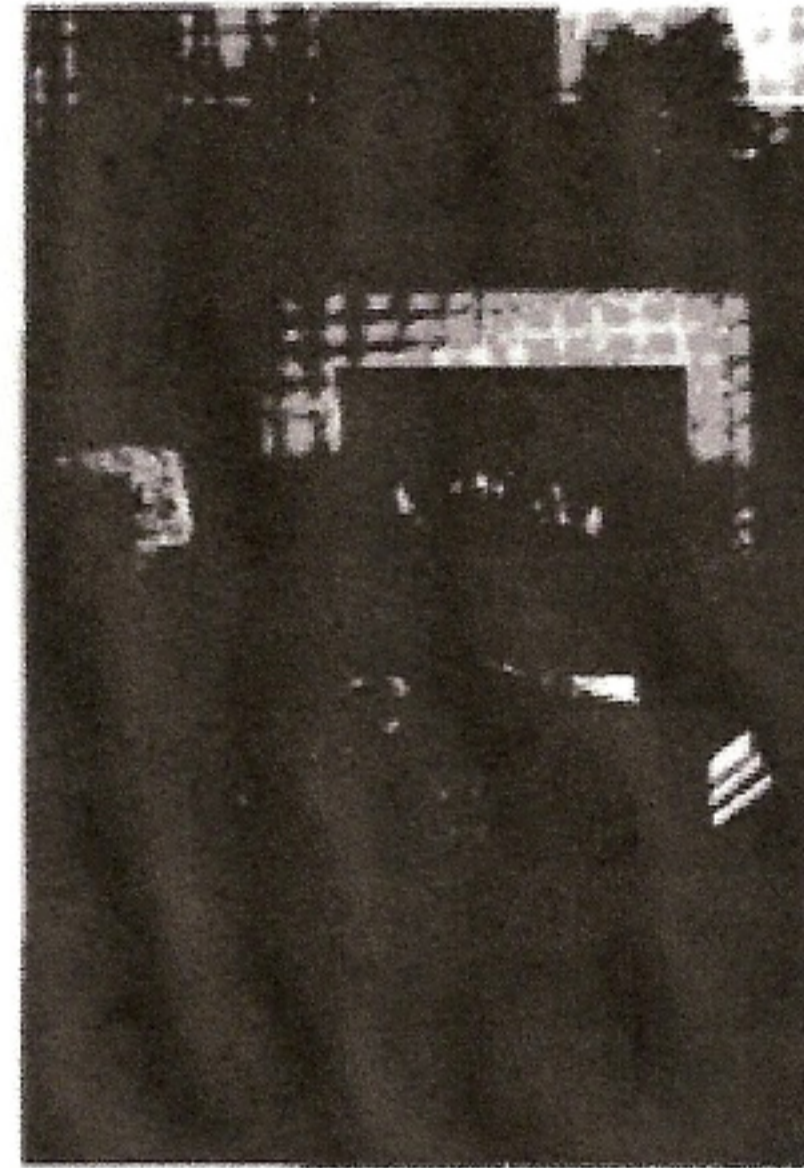


TRANE
CUSTOMER SATISFACTION SURVEY
SERVICE FEEDBACK
BUTCHER AIR CONDITIONING - 1178

Please share any additional comments or describe in your own words your overall experience.

My experience with Butcher Air Conditioning for the past 30 years has been very satisfactory. I particularly like and appreciate the fact that I can request and am sent the same service man each time that I call. I have had two outstanding service men - he Roy, and Craig - during these last 30 years.

Peggy A. Adams



Data Recognition Corp.-16028-6605-94321



20001322842